

Total Number of Fraud Complaints & Amount Paid

Calendar Years 2003 through 2005

CY	Total No. of Complaints	Complaints Reporting Amount Paid	Percentage of Complaints Reporting Amount Paid	Amount Paid Reported	Average Amount Paid ¹	Median Amount Paid ²
2003	327,479	254,151	78%	\$459,570,221	\$1,808	\$222
2004	406,193	307,681	76%	\$567,881,779	\$1,846	\$263
2005	431,118	282,874	66%	\$682,348,612	\$2,412	\$350

¹Average is based on the total number of consumers who reported amount paid for each calendar year: CY-2003 = 254,151; CY-2004 = 307,681 ; and CY-2005 = 282,874. Forty-nine consumers reported an amount paid of \$1 million or more during CY-2005; 36 and 42 consumers for CY-2003 and CY-2004, respectively.

²Median is the middle number in a set of numbers so that half the numbers have values that are greater than the median and half have values that are less. Calculation of the median excludes complaints with amount paid reported as \$0.

Distribution of Fraud Complaints by Reported Amount Paid

Calendar Years 2003 through 2005

Amount Paid	CY - 2003		CY - 2004		CY - 2005	
	Complaints	Percentages ³	Complaints	Percentages ³	Complaints	Percentages ³
\$0	60,235	24%	91,598	30%	89,748	32%
\$1 - 25	21,739	9%	21,487	7%	16,799	6%
\$26 - 50	22,470	9%	21,570	7%	17,468	6%
\$51 - 75	12,961	5%	13,518	4%	9,744	3%
\$76 - 100	11,436	4%	12,169	4%	9,406	3%
\$101 - 250	34,038	13%	37,753	12%	30,215	11%
\$251 - 500	28,202	11%	34,412	11%	27,338	10%
\$501 - 1,000	22,544	9%	25,211	8%	23,336	8%
\$1,001 - 5,000	32,075	13%	38,834	13%	44,952	16%
More than \$5,000	8,451	3%	11,129	4%	13,868	5%

³Percentages are based on the total number of consumers who reported amount paid for each calendar year: CY-2003 = 254,151; CY-2004 = 307,681; and CY-2005 = 282,874.